

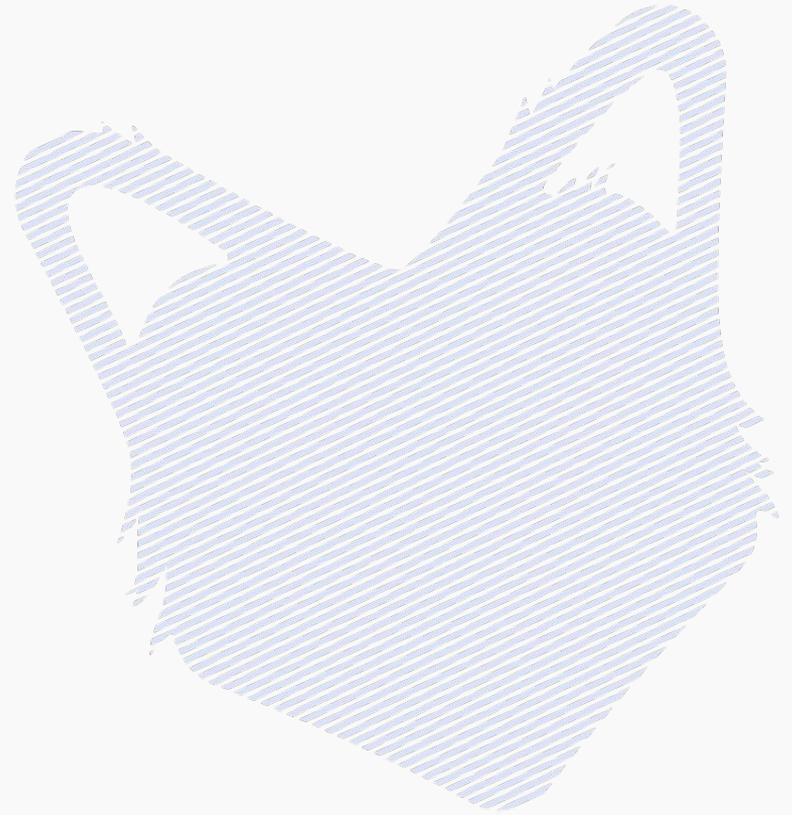
foxo Guide

Patient Card



What's in this Guide?

Content





What are Patient Cards?

- Patient Cards create a rich, contextual workspace for managing communication and collaboration about a patient record. They help clinical teams work efficiently by bringing together key information—such as clinical notes, files, media, and team conversations—in one central location. This improves visibility and reduces the need for fragmented or duplicate communication.
- Patient Cards can be created manually within Foxo or automatically populated through integration with your clinical system, supporting seamless workflows and reducing data entry.
- They can be attached to Messages, shared in Teams to facilitate multidisciplinary team communication, or sent as a Case into a Team for action and follow-up.



Key Benefits

- Reduce communication silos by consolidating all patient-related data and discussion in one place
- Improve care coordination across your teams
- Enhance efficiency through real-time updates, tagging, and media sharing
- Maintain a complete activity history with a built-in audit log

Messages

Me (Profile: edit)

Patients

Cases

Teams & Organisations

Medico Group

Radiologists

Referrer Concierge

Registrars

Filter Patients

All

Kate Killop

John Doe

Luke Fletcher

John Test

Archive 2

Mark Read

Restore

Invite to Foxo

Install Desktop App

foxo

Patient list & management
 Hovering over the patient's name will display a checkbox to manage your patient list (bulk archive, mark as read etc).

Kate Killop

Primary Carer **Amy Stuart**

Patient Information

Name Kate Killop

Gender Female

DOB 10 Oct 1966

Contact Phone 0448334586

Clinical Information

Media

Activity log

Tags

Review Later

Users with access

Amy Stuart

Luke Fletcher

Adam Morris

Andrew McCann

Dr. Andrew Jones

Sarah Hillmann

Primary Carer
 Owner of the Patient Card

Patient Demographics
 Populated manually or by system integration

Media
 Any user with permissions can add files

Audit Log
 Comprehensive activity log including timestamps and permission

Tags
 Add tags to categorise and filter patients under 'All' (top left under 'Filter Patients')

Permission Management
 View and manage permissions

Options

Clinical Notes

Add a note or @mention

Adam Morris 27 Nov 2023, 2:13 PM

Adam Morris 27 Nov 2023, 2:13 PM

Amy Stuart 12 Jun 2023, 2:48 PM

Amy Stuart 12 Jun 2023, 2:12 PM

Sarah Hillmann 12 Jun 2023, 2:11 PM

Upload

Add Tag

Options
 Print, Leave, Archive or Copy the Patient Card here

Clinical Notes
 Add notes, record audio or @mention to share the Patient Card with others for rapid real-time discussion and collaboration



👉 Manually create a Patient Card in Foxo

1. Select the **Patients** menu item, then select the **plus icon**
2. Complete the Patient demographic and Clinical information (optional)
3. Click in **Show more** to expand more data fields
4. You now have two options:
 - a. Create the Patient Card
 - b. Send Patient directly to a Team (tick the 'Send Patient to Team' checkbox).

Search Foxo

Search

Amy Settings & Profile

New Patient

Messages

Me Private notes

Patients

Cases

Teams & Organisations

MediCo Healthcare

General

Patient Chat

Referrer Concierge

Invite to Foxo

foxo

First Name * required

Last Name * required

Gender Unspecified

Date of Birth

Day Month Year

Enter Date

SHOW MORE

Clinical Information

Provider Number

You currently don't have any clinical locations with a provider number. [Add a location](#)

Send Patient to Team

Reset Create

Option A: Create a Patient Card

From here, you can:

- Add clinical notes
- Share it with other individuals by @mentioning them in the Clinical Notes.
Note: This will give them access to the Patient Card and the ability to add comments
- Record a voice note
- Create a Case and send to a Team
- Add tags to categorise
- Manage access permissions

The screenshot displays a patient card for John Doe. At the top, there are three buttons: 'Refer', 'Handover', and 'Create Case'. Below these is a 'Last Change: just now' timestamp. The 'Primary Carer' is listed as Adam Morris. The 'Patient Information' section includes Name (John Doe), Gender (Male), and DOB (12 Dec 1966). The 'Patient Identifiers' section shows ABC: 12345. The 'Clinical Information' section lists 'Lung biopsy'. The 'Media' section contains a thumbnail of a chest X-ray with labels A, B, C, and D. On the right side, the 'Clinical Notes' section shows a note from Adam Morris dated 28 Nov 2023, 3:31 PM, with a play button and a progress bar indicating 0:00 / 0:03. There are also icons for smiley face, microphone, and a checkmark.

Option B: Send Patient directly to a Team

Ticking the checkbox, enables the Case section where you can select the Team, you'd like to send the Patient Card to. Add a Case Subject and description (optional), attach files (optional) and prioritise as Normal, High or Urgent.

A member of the receiving Team can claim the Case and engage in a 1:1 conversation with you via the Case Chat. They will get access to the Patient Card and are able to add Clinical Notes and media.

Send Patient to Team

Radiologists
of Medico Group
Radiologists
3 members 1 open case

Select Teams

Missing report

Please provide asap

Normal High Urgent

Attach Media

Reset Create

👉 Send Patient Card to Foxo via system integration (if applicable)

In your clinical system, look out for the ‘Send to Foxo’ icon.

Note: The availability and location of the Foxo button may vary depending on the clinical system and the specific integration.

Once clicked, you might have two options*:

1. **Send to my Foxo:** This will send patient data to your patient list under the Patient menu (*see Option A above*)
2. **Send to Team:** This will send the patient data via a Case with the Patient Card attached to a Team (*see Option B above*).



 Send patient data to Foxo

A dark grey dialog box titled 'Confirmation' with a close button (X) in the top right corner. The main text is 'Send CT10213 to Foxo?' with a question mark icon. To the right is a checkbox labeled 'Send to my Foxo only'. Below this is a dropdown menu labeled 'Choose Team' with a downward arrow. Underneath is a text input field labeled 'Subject'. Below that is a larger text input field labeled 'Add clinical note'. At the bottom are two buttons: 'Cancel' and 'Confirm'.

Help Hub

 www.foxo.com

 App.foxo.com

 hello@foxo.com

 foxo.com/ios

 foxo.com/android